

## Change Management Certification

February 23 – March 30, 2026

### - Program Overview -

#### Week 1

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**February 23, 2026 | 1:00-5:00 PM Eastern**

Topics Covered:

- Welcome & Connections, Materials, Ground Rules
- Prosci & Best Practices Introduction
- Foundations of Change Management Introduction
- 5 Tenets of Change Management
- Definitions, Integrated Value Proposition, States of Change, Roles
- Best Practices in Change Management
- PCT (Project Change Triangle)

#### Week 2

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**March 2, 2026 | 1:00-5:00 PM Eastern**

Topics Covered:

- ADKAR Intro
- Prosci 3-Phase Process Intro
- Presentation Intro
- Phase 1: Prepare Approach
- Define Success
- Define Impact
- Reflection & Wrap-up

#### Week 3

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**March 9, 2026 | 1:00-5:00 PM Eastern**

Topics Covered:

- Define Approach Intro

- Risk
- Resistance
- Governance Model
- Roles – Sponsors
- Roles – People Leaders

## Week 4

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**March 16, 2026 | 1:00-5:00 PM Eastern**

Topics Covered:

- Role Roster
- Timeline / Roadmap
- Plan & Act
- Change Management Plans
- Prepare & Activate Roles
- Working Session – Presentation Time
- Reflection & Wrap-up

## Week 5

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**March 23, 2026 | 1:00-5:00 PM Eastern**

Topics Covered:

- Project Management and Change Management
- Track Performance
- Adapt Actions
- Resistance Management

## Week 6

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**March 30, 2026 | 1:00-5:00 PM Eastern**

Topics Covered:

- Sustain Outcomes
- Review Performance
- Activate Sustainment
- Transfer Ownership
- Presentations
- Next steps and Graduation