

Change Management Certification

September 14 – October 19, 2026

- Program Overview -

Week 1

September 14, 2026 | 1:00-5:00 PM Eastern

Topics Covered:

- Welcome & Connections, Materials, Ground Rules
- Prosci & Best Practices Introduction
- Foundations of Change Management Introduction
- 5 Tenets of Change Management
- Definitions, Integrated Value Proposition, States of Change, Roles
- Best Practices in Change Management
- PCT (Project Change Triangle)

Week 2

September 21, 2026 | 1:00-5:00 PM Eastern

Topics Covered:

- ADKAR Intro
- Prosci 3-Phase Process Intro
- Presentation Intro
- Phase 1: Prepare Approach
- Define Success
- Define Impact
- Reflection & Wrap-up

Week 3

September 28, 2026 | 1:00-5:00 PM Eastern

Topics Covered:

- Define Approach Intro

- Risk
- Resistance
- Governance Model
- Roles – Sponsors
- Roles – People Leaders

Week 4

October 5, 2026 | 1:00-5:00 PM Eastern

Topics Covered:

- Role Roster
- Timeline / Roadmap
- Plan & Act
- Change Management Plans
- Prepare & Activate Roles
- Working Session – Presentation Time
- Reflection & Wrap-up

Week 5

October 12, 2026 | 1:00-5:00 PM Eastern

Topics Covered:

- Project Management and Change Management
- Track Performance
- Adapt Actions
- Resistance Management

Week 6

October 19, 2026 | 1:00-5:00 PM Eastern

Topics Covered:

- Sustain Outcomes
- Review Performance
- Activate Sustainment
- Transfer Ownership
- Presentations
- Next steps and Graduation